

Attention Valued TestEquity (Techni-Tool) Customer:

We are reaching out to our valued customers with an update on potential impact of coronavirus (COVID-19) on our mutual business. TestEquity (TE) strives to deliver superior quality, exceptional service, and real value to our customers. From time to time external factors can have an impact on the manner in which we serve our customers.

TE is taking all necessary precautions to protect our associates and maintain the flow of our quality products. However, some disruption in the supply chain is inevitable. Our Vendor factories in China are up and running, however some production time has been lost. In addition, the supply chain can be affected in other ways. Flights, shipping lanes, and staffing all could cause delays in shipments.

We are working with our vendors on their continuity plans, which many already had in place. TE has continuity plans in place that call for using alternate distribution centers, work from home options, and proactive health care support.

TE will strive to minimize any interruption while adhering to all government mandates and keeping the safety of our associates as a top priority. As the public health response to the coronavirus continues, our thoughts remain with the communities and individuals most deeply affected by the disease and with those working to contain its spread and treat the ill.

Some things to consider for a smooth supply chain process through this pandemic.

- Please order supplies ahead of time in case of channel disruption
- Work with your TE representative to understand any delays that may occur
- Please call your TE representative now to discuss you high sensitivity items
- We ask for your understanding and with teamwork we can lessen the severity of any disruptions